

October 2015

Covered Provider: CenturyLink Communications, LLC

State	Rural OCN	Interstate Calls Attempted	Interstate Answered	Interstate Busy	Interstate Ring No Answer	Interstate Unassigned Number	Interstate % Calls Answered	Interstate % Calls Completed	Intrastate Calls Attempted	Intrastate Answered	Intrastate Busy	Intrastate Ring No Answer	Intrastate Unassigned Number	Intrastate % Calls Answered	Intrastate % Calls Completed	Total Calls Attempted	Total Answered	Total Busy	Total Ring No Answer	Total Unassigned Number	Total % Calls Answered	Total % Calls Completed
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IA	4411	
IA	747C	
Rural [Total]		
Nonrural[Total]		

November 2015

Covered Provider: CenturyLink Communications, LLC

State	Rural OCN	Interstate Calls Attempted	Interstate Answered	Interstate Busy	Interstate Ring No Answer	Interstate Unassigned Number	Interstate % Calls Answered	Interstate % Calls Completed	Intrastate Calls Attempted	Intrastate Answered	Intrastate Busy	Intrastate Ring No Answer	Intrastate Unassigned Number	Intrastate % Calls Answered	Intrastate % Calls Completed	Total Calls Attempted	Total Answered	Total Busy	Total Ring No Answer	Total Unassigned Number	Total % Calls Answered	Total % Calls Completed
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IA	747C	
Rural [Total]		
Nonrural[Total]		

December 2015

Covered Provider: CenturyLink Communications, LLC

State	Rural OCN	Interstate Calls Attempted	Interstate Answered	Interstate Busy	Interstate Ring No Answer	Interstate Unassigned Number	Interstate % Calls Answered	Interstate % Calls Completed	Intrastate Calls Attempted	Intrastate Answered	Intrastate Busy	Intrastate Ring No Answer	Intrastate Unassigned Number	Intrastate % Calls Answered	Intrastate % Calls Completed	Total Calls Attempted	Total Answered	Total Busy	Total Ring No Answer	Total Unassigned Number	Total % Calls Answered	Total % Calls Completed
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Rural [Total]	
Nonrural[Total]	

Autodialer - October 2015 [optional]

Covered Provider: CenturyLink Communications, LLC

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IA	1121
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Rural [Total]	
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Autodialer - December 2015 [optional]

Covered Provider: CenturyLink Communications, LLC

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Rural [Total]	
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Covered Provider: CenturyLink Communications, LLC

If in addition to reporting the traffic for which you make the initial long-distance call path choice you are also including traffic for which you serve as an intermediate provider of other providers, please explain in the box below (see FCC 13-135 paragraph 20, footnote 64; also at 28 FCC Rcd 16164-16165).

CenturyLink does not here report the traffic for which it served as an intermediate carrier for other carriers.

Excluded Calls:

1. Calls involving multi-frequency (analog) signaling.
2. IntraLATA toll calls between LECs.
3. Calls routed to any OCN that is not listed on the NECA-provided list of Rural and Non Rural OCNs.
4. 8XX Calls.
5. Calls route-advanced (handed back) by an intermediate carrier.
6. Calls routed by CenturyLink as an intermediate carrier for other carriers.

Included Calls:

1. CenturyLink included and displayed auto-dialed calling in separate tabs of this report.
2. All non-local calls not listed as excluded above, including VoIP, where CenturyLink made the initial routing choice for its retail subscriber served by any affiliate.

Please explain in the box below the method used to categorize a call attempt as **Answered** (see DA 15-217)

CenturyLink categorized a call attempt as Answered if the call had billable conversation time.

Please explain in the box below the method used to categorize a call attempt as **Busy** (see DA 15-217)

CenturyLink categorized a call attempt as Busy where conversation time was zero. If the switch was a DMS, and the CDR treatment code = 019, then the call was categorized as Busy. If the switch was a Sonus, and the CDR disconnect reason code = 17, then the call was categorized as Busy.

Please explain in the box below the method used to categorize a call attempt as **Ring no Answer** (see DA 15-217)

CenturyLink categorized a call attempt as Ring no Answer where conversation time was zero. If the switch was a DMS, and the CDR treatment code = 000, and the disconnect reason = 0 or 3, then the call was categorized as Ring No Answer. If the switch was a Sonus, and the CDR disconnect reason

code = 16, 18, or 19, then the call was categorized as Ring No Answer.

Please explain in the box below the method used to categorize a call attempt as **Unassigned Number** (see DA 15-217)

A call was categorized as Unassigned Number where conversation time is zero. If the switch was a DMS, and the CDR treatment code = 002, 016, 017, or 018, then the call was categorized as Unassigned Number. If the switch was a Sonus, and the CDR disconnect reason code = 1 or 23, then the call was categorized as Unassigned Number. Calls to unassigned numbers are often mis-coded in the signaling initiated by the terminating local exchange carrier. Failure to code these calls well caused CenturyLink to report artificially low call answer rates associated with some OCNs. Where an OCN shows no calls to unassigned numbers, lower call answer rates are typical. CenturyLink is adjusting unassigned number call signaling in portions of its local network. Other carriers could make similar changes to improve call answer rate measurement nationally. Some switch equipment manufacturers do not offer solutions to address this concern.

If you are submitting optional reports segregating Autodial traffic, please explain in the box below the method used to identify autodialer traffic (see FCC 13-135 paragraphs 53-54; also at 28 FCC Rcd 16179-16180).

Consistent with 47 CFR §64.2105(c) CenturyLink has disaggregated calls that it categorizes as auto-dialer calls. Calls were categorized as Auto-dialed in situations where the originating trunk group (excluding Intermediate Provider and Feature Group D) experienced High-Burst occurrences. High-Burst occurrences are defined as when Calls per Port are greater than 13 for POTS or greater than 23 for ISDN, and Call Hold Time is less than 75 seconds.